



ZIMBABWE ELECTRICITY TRANSMISSION & DISTRIBUTION COMPANY

NOTICE OF POWER DISCONNECTION TO DEFAULTERS

The Zimbabwe Electricity Transmission & Distribution Company (ZETDC) would like to advise all defaulting customers who are on the post-paid system to settle their electricity bills without any further delay to avoid the inconvenience associated with power being disconnected.

ZETDC also advises that it has intensified revenue collection efforts in order to recover the \$1.2Billion debt that is locked in defaulting consumers to enable the power utility to enhance service delivery.

The exercise will focus primarily on the following customer categories:

- Commercial (Hotels, supermarkets, bakeries, shops, restaurants and others)
- Mining
- Agriculture and
- Domestic (Postpaid)

In the interest of quality service provision, ZETDC is implementing its full complement of credit control measures to defaulters who did not make an effort to clear their debts, or engage the power utility for payment plans.

ZETDC would like to thank all those customers who have been paying their bills timeously, and also those who have been honouring their payment plans, for their valued contribution in keeping the lights ON. We urge those customers currently not paying to follow suit.

The revenue being realized from paying your bill is being utilized to pay for electricity imports, coal for local generation and buy spares for network maintenance, as well as other critical inputs for security of electricity supply.

PAY YOUR BILL, IT'S THE RIGHT THING TO DO

PUBLIC RELATIONS (23/10/19)

For more information contact us on:

Email : pr@zetdc.co.zw; marketing@zetdc.co.zw

Twitter : @ZetdcOfficial

Facebook : @ZetdcOfficial

WhatsApp ONLY : +263 784707470

Website : www.zetdc.co.zw